



READI-STEADI, LLC

PATIENT RIGHTS

- I. Patients have the right to be treated with consideration, respect and full recognition of the patient's dignity and individuality, including privacy in treatment and personal care needs;
- II. Patients have the right to be free from chemical, physical and psychological abuse or neglect;
- III. Patients have the right to refuse or withdraw consent for treatment or give conditional consent for treatment;
- IV. Patients have the right to medical and financial records kept in confidence and the release of such records shall be by written consent of the patient or the patient's representative except as otherwise required or permitted by law;
- V. Patients have the right to be informed of the following:
 - A. Proposed treatment procedures and side-effects involved;
 - B. Cost of services prior to obtaining services or prior to change in rates, charges, or services
 - C. Notice of third party coverage, including Medicare and Louisiana Health Care Cost Containment System coverage;
 - D. The patient grievance process and;
 - E. Supplier Standards.